READ ME: ViewPoint HD Installation
Important Information for ViewPoint HD Software Installation

Please follow the installation steps below for **NEW INSTALLATIONS**, **UPGRADE INSTALLATIONS, or CUSTOM INSTALLATIONS**. If your installation process is trying to access external resources or drivers **STOP**, something is wrong! Refer to the **Troubleshooting** section below before proceeding.

NEW INSTALLATIONS: For Users Where No Prior Version of ViewPoint HD Has Been Installed

1. Copy the "MEDIA DISTRIBUTION" folder to your local hard drive. Installations attempted from Thumb Drives or across a Network may not be successful.

2. Locate and double-click on the "Run Me to Install ViewPoint HD.bat" batch file (highlighted below).

Name	Date modified	Type	Size
Install Files	6/4/2020 10:13 AM	File folder	
READ ME - PowerScout HD Installation Guide.doc	6/25/2020 9:45 AM	Microsoft Word 9...	44 KB
Run Me to Install ViewPoint HD.bat	9/18/2018 10:56 AM	Windows Batch File	1 KB

The batch file installs both the application and drivers needed for ViewPoint HD. The batch file will create a folder called "ViewPoint HD" on the root of the C drive. This folder location will contain customization features for your viewer and be the default location for configuration files and retrieved log data.

3. Follow the prompts <NEXT>, <FINISH>. This process should take about 1 minute.
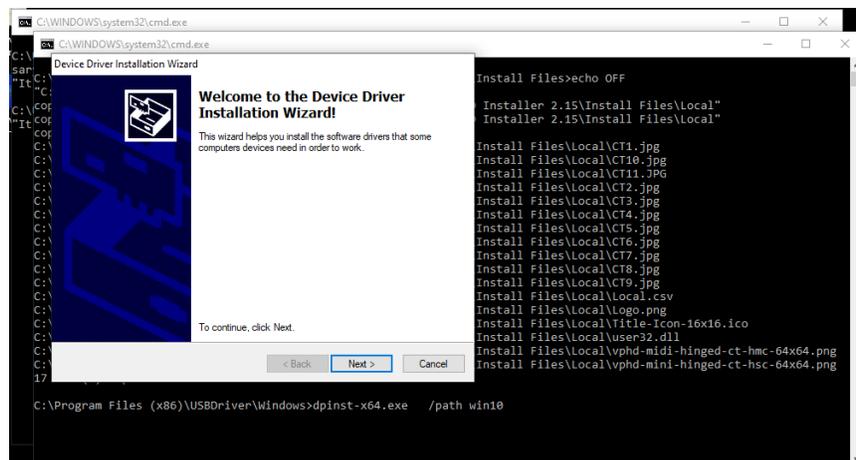
SOFTWARE UPDATE: For Users with ViewPoint HD Software Already Installed

Installing ViewPoint HD "over the top" of an existing Viewer may not replace all the support files with the current version. Therefore, additional steps must be taken prior to attempting to install an updated version of ViewPoint HD.

Before running the installer, take the following steps:

1. Locate the ViewPoint HD Application within Windows "Program and Features"
   a. Right-click on the program in the Windows Start menu and select "Uninstall"
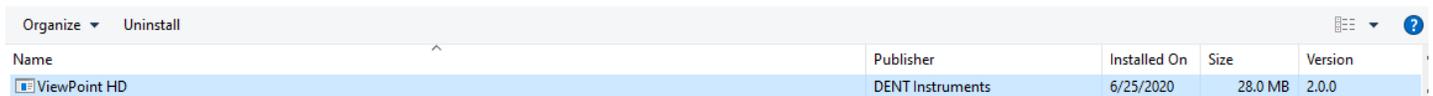
2. Delete the "ViewPoint HD" folder from C:\ drive

3. Proceed with the steps listed under **NEW INSTALLATIONS**.

   a. Your installation will skip the installation of drivers and instead show this window.
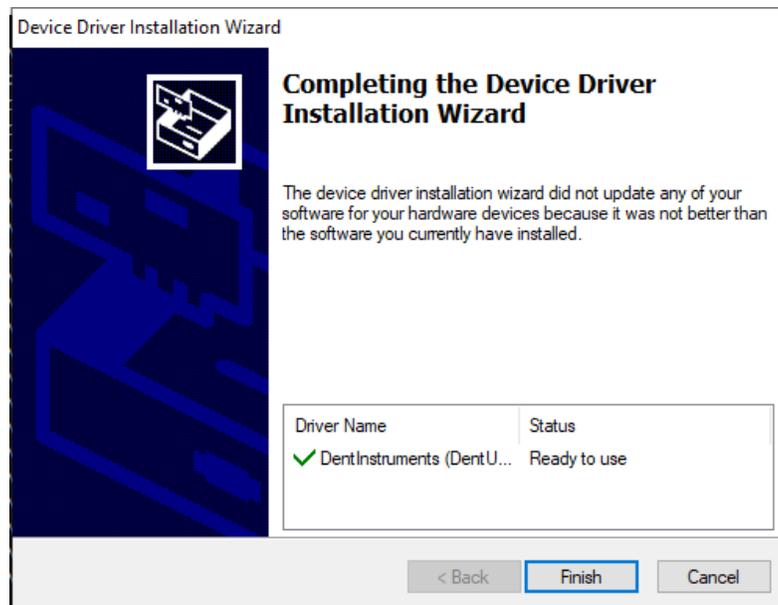
   b. ViewPoint HD will auto-launch if the installation is successful.

CUSTOM INSTALLATION: For Users Who Cannot Use the BATCH File

If your computer requires installations within the C:\Program Files (x86) folder structure, or other designated drives, the installation can be performed using the Windows Tools. The user will need to install the required drivers as a separate process.

Within the ViewPoint HD Installer Directory, there is a folder alongside the batch file.

Name	Date modified	Type	Size
Install Files	6/24/2020 1:44 PM	File folder	
Run Me to Install ViewPoint HD.bat	9/18/2018 10:56 AM	Windows Batch File	1 KB
UPGRADE INSTALLATION READ ME.txt	2/22/2019 10:37 AM	Text Document	1 KB

The contents of this folder contain supporting documents.

Name	Date modified	Type	Size
bin	4/8/2020 12:45 PM	File folder	
license	4/8/2020 12:54 PM	File folder	
Local	6/23/2020 3:47 PM	File folder	
LVRTE	4/8/2020 1:13 PM	File folder	
supportfiles	4/8/2020 1:13 PM	File folder	
nidist.id	6/24/2020 9:16 AM	ID File	1 KB
setup.exe	6/24/2020 9:16 AM	Application	1,403 KB
setup.ini	6/24/2020 9:16 AM	Configuration sett...	2 KB

Install the LabVIEW Run Time Engine first using setup.exe in the LVRTE folder shown below:

This PC > Desktop > ViewPoint HD Installer 2.15 > Install Files > LVRTE

Name	Date modified	Type	Size
Bin	4/8/2020 12:57 PM	File folder	
Licenses	4/8/2020 12:59 PM	File folder	
Products	4/8/2020 1:13 PM	File folder	
nidist.id	11/2/2017 2:19 AM	ID File	1 KB
patents.txt	8/15/2017 3:51 AM	Text Document	24 KB
setup.exe	11/2/2017 2:01 AM	Application	1,410 KB
setup.ini	11/2/2017 2:19 AM	Configuration sett...	28 KB

Then install the viewer application software by running the setup.exe from the location shown below:
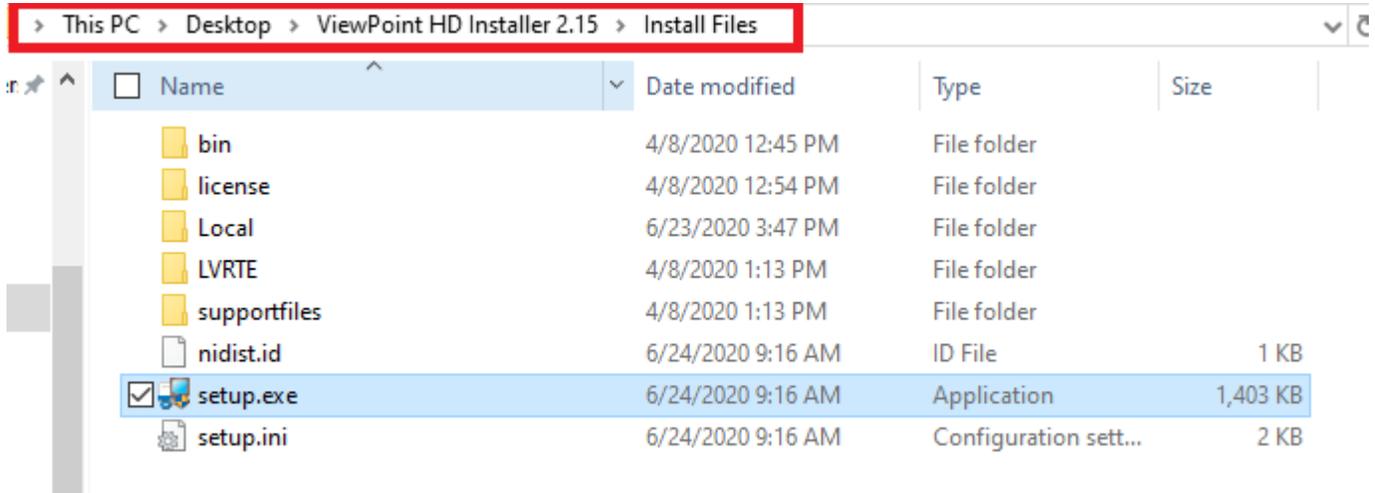
This will launch the Windows Installation Wizard and allows users to change the installation directory.
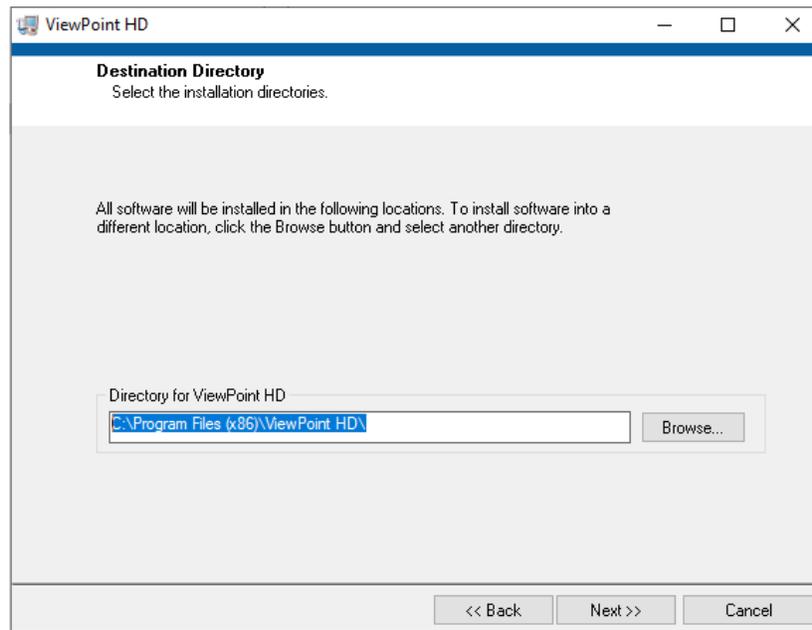
Follow the prompts to complete the installation.

Create a folder named ViewPoint HD in C: directory and copy the folder named Local (shown below) to the newly created C:\ViewPoint HD folder.

Name	Date modified	Type	Size
bin	4/8/2020 12:45 PM	File folder	
license	4/8/2020 12:54 PM	File folder	
Local	6/23/2020 3:47 PM	File folder	
LVRTE	4/8/2020 1:13 PM	File folder	
supportfiles	4/8/2020 1:13 PM	File folder	
nidist.id	6/24/2020 9:16 AM	ID File	1 KB
setup.exe	6/24/2020 9:16 AM	Application	1,403 KB
setup.ini	6/24/2020 9:16 AM	Configuration sett...	2 KB

TROUBLESHOOTING:

You will need to have **administrative privileges** on your PC to properly install the software. This ensures that Windows permissions are in place to allow the software to access or create required directories.

1. **Checking for User Account Permissions**

   a. Access the **Control Panel** on your computer
   b. Click on **User Accounts**
   c. **Confirm Permission**
      i. User Types are Administrator, Standard, and Guest

2. **Install as Administrator**

   If your user profile is not listed as an Administrator, some installations allow a temporary permission as follows:

   a. Right-click on the "Run Me to Install ViewPoint HD.bat" and select "Run as administrator"