TROUBLESHOOTING ELITEPRO SP DRIVER INSTALLATION

If you have connected the ELITEpro SP to a computer via the USB cable and the driver fails to install, follow these steps to correct the problem.

• Go to the **Device Manager** by right-clicking My Computer in the Start Menu and selecting **Properties**.



Windows Vista and 7

Windows XP

In the **Properties** window, select **Device Manager**. In Windows 7, the Device Manager is on the left side of the window. In Windows XP, select the Hardware tab, then click the Device Manager button. See below.



Windows Vista and 7



Windows XP



3 Look for the ELITEpro SP listed in the Device Manager Window:



Bight-click the ELITEpro SP and select **Update Driver...**



S In the Hardware Update Wizard, select Install from a list or specific location (Advanced) and click Next>.

Welcome to the Hardware Update Wizard
This waard he polyou install software for: ELITEbraSP
B your hardware came with an installation CD or floppy disk, insert if now
What do you want the wearing to do? () justal the software automatically (Recommended) () justal them at lation static states (Ellipsation (Automoted))
Click Next to consinue.

6 In the next window, select **Search for the best driver in these locations** and **Include this location in the search.** Choose **Browse** and locate the ELITEpro SP driver folder in the ELOG 11 directory.

Please choose your search and installation option	Υ.		ENG.
Search for the best driver in these locations.			
Use the check boxes below to limit or expand the removable media. The best driver found will be in	lefault search, whis tailed	fi includes local	paths and
Search removable media (toppy, CD-ROM	-1		
Include this location in the search			
CIDENT/ELOG11/ESP Driver	¥	Browse	
Opon't search I will choose the driver to install.			
Choose this option to select the device driver from driver you choose will be the best match for your b	a Est. Windows do	es not guarante	e hatha
	Death All	-	Conciel

Click Next> and the ELITEpro SP driver will install.

8 Unplug the ELITEpro SP and plug it back in. ELOG 11 should launch and automatically connect to the ELITEpro SP.