Appendix C—Troubleshooting ELITE*pro* XC Driver Installation

If you have connected the **ELITE***pro* **XC** to a computer via the USB cable and the driver fails to install, follow these steps to correct the problem.

1) Go to the Device Manager by right-clicking **My Computer** in the Start Menu and selecting **Properties**.



Windows Vista and 7

Windows XP

2) In the Properties window, select **Device Manager**. In Windows 7, the Device Manager is on the left side of the window. In Windows XP, select the Hardware tab, then select the Device Manager. See below.



Windows Vista and 7



Windows XP

3) Look for the **ELITE***pro* **XC** listed in the Device Manager Window:



4) Right-click the ELITEpro XC and select Update Driver...



5) In the Hardware Update Wizard, select *Install from a list or specific location (Advanced*) and click Next.

Hardware Update Wizard	
	Welcome to the Hardware Update Wizard
	This wizard helps you install software for:
	ELITEproSP
	If your hardware came with an installation CD or floppy disk, insert it now.
	What do you want the wizard to do?
	 Install the software automatically (Recommended) Install from a list or specific location (Advanced)
	Click Next to continue.
	<back next=""> Cancel</back>

6) In the next window, select **Search for driver software in this location:** and Include Subfolders in the search. Click **Browse** and locate the **ELITE***pro* **XC** driver folder in the ELOG 13 directory.



- 7) Click **Next>** and the **ELITE***pro* **XC** driver will install. In the event that you receive a warning dialog box from Microsoft, click **Continue** to proceed.
- 8) Unplug the **ELITE***pro* **XC** and plug it back in. ELOG 13 should launch and automatically connect to the **ELITE***pro* **XC**.